CERTIFICATE OF WARRANTY

Metal Blinds Fence

AUSTRIA
GERMANY
FRANCE
CZECH
ROMANIA
BULGARIA
POLAND
HUNGARY
NETHERLANDS

BRAVO INTERNATIONAL RO
55, Muncii St., Office No.1, Fundulea, 915200, Calarasi County, Romania

VAT: Ro29327702
Reg. Com.: J51/269/2014
Bank: BCR, Sucursala Theodor Pallady

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Phone: + (40) 374 202 406
Fax: + (40) 374 202 407

TÜVRheinland CERTIFIED
Management System
ISO 9001:2015
ISO 14001:2015
www.tuv.com
ID 9105060099

CERTIFICATE OF WARRANTY

With this certificate, the seller – Bravo International RO, guarantees to the beneficiary that its products (Metal Picket Fence, Metal Blinds Fence) are insured against defects of raw material for the period of time presented the table below:

Highmatt	Matt	PrinTech
Technical Warranty 30 Years Warranty	Technical Warranty 25 Years Warranty	Technical Warranty 30 Years Warranty
Aesthetic Warranty 15 Years Warranty	Aesthetic Warranty 15 Years Warranty	Aesthetic Warranty 15 Years Warranty

*The Technical Warranty is granted from the date of invoicing of the products and ensures the products against corrosion, provided that the manufacturer's recommendations are followed.

*The Aesthetic Warranty is granted from the date of invoicing of the products and guarantees the uniform aging of the color. The guarantee refers strictly to the products sold by Bravo International RO.

This guarantee certificate is drawn up and acts in accordance with OUG 140/2021 regarding certain aspects related to contracts for the sale of goods, Ordinance no. 21/ 1992 on consumer protection and Law 296/ 2004 republished in 2008 on the Consumer Code in accordance with the current standards:

REQUESTING THE WARRANTY

1. In order to benefit from the provisions of this Warranty Certificate, the Beneficiary must forward, within a maximum of 14 days from the occurrence of the defect, to Bravo International RO at the address indicated in the preamble of this certificate: The written complaint, which must include :
the name, address, phone number of the owner and details about the nature of the defect and the date of discovery. The documents certifying the purchase of the products (original Purchase Invoice).
2. In case of loss of the original copy of the Warranty Certificate, duplicates will not be issued.
3. Within 60 days from the date of filing the complaint, Bravo International RO will present, by correspondence or by phone, its position regarding the consideration of the complaint, the methods and rules to resolve it, and in case the complaint will not be recognized , the company will explain to the client the reasons for the respective decision.
4. If the complaint was brought to our attention according to the legislation in force and was accepted, Bravo International RO will deliver the new products to the customer free of charge. The quantity will cover the necessary for the replacement and proper functioning of the products covered by the claim. BRAVO INTERNATIONAL RO will not bear the installation costs.
5. If the complaint was brought to our notice after the period specified in the legislation in force and was accepted, BRAVO INTERNATIONAL RO will deliver the new products to the customer free of charge. The quantity will cover the necessary for the replacement and proper functioning of the products covered by the claim. BRAVO INTERNATIONAL RO will not bear the installation costs.
6. In accordance with the provisions of art. 11 of Law 449/2003, the beneficiary is obliged to allow access for checking the respective products by persons authorized by BRAVO INTERNATIONAL RO.
7. If a product needs to be replaced and cannot be changed because it is no longer in the sales range of the company, the buyer accepts the situation, to choose similar products from the range, provided that not to exceed the purchase price of the initially purchased product.

The complaint should be addressed to: Bravo International Ro SRL, Str. Muncii, nr. 55, Fundulea City, Călărași County, 915200, Romania, Tel.: 004 0374 202 406, Fax: 004 0374 202 407, www.bravo-europa.eu, office@bravo.eu, stating: name, address and telephone number of the owner, proof of purchase and date of purchase, nature of the non-compliance and date it was discovered.

Warranty CONDITIONS

BRAVO grants a technical warranty for perforation of material due to corrosion if:
1. The validity period of the warranty starts from the date of invoicing the products.
2. The customer must prove, with documents, the purchase of the products.
3. The technical warranty does not apply if the products have been exposed to condensation, mold, scratches or other stains due to improper storage or maintenance both before and after installation.
4. The warranty does not apply when defects are found on an area smaller than 25% of the total area.
5. The warranty does not apply to areas located up to 3 km from the seashore.
6. The warranty does not apply if cutting operations were performed with an abrasive disc or other cutting tools that produce excessive local heating and damage to the organic film and the zinc layer, which starts the corrosion process.
7. The warranty does not cover damage caused by faulty installation, extreme weather phenomena, emergency situations (fire, earthquake, acid rain) and accidents or vandalism.
8. The warranty does not apply if the products have been treated with touch- up paint, or have been completely painted and the integrity of the layers, color stability or color variations of the products and their surfaces are claimed.
9. The warranty does not apply if the products were installed without making natural ventilation possible (installation in a non-ventilated system leads to the appearance of condensation on the inner face of the material, which causes oxidation on the inner face and premature deterioration of the materials).

THE CERTIFICATE OF WARRANTY HEREIN IS VALID ONLY IF: IT IS FILLED/OUT, SIGNED AND STAMPED BY THE PARTNER, FITTER AND THE BENEFICIARY, IN ORIGINAL COPY, AND ACCOMPANIED BY THE ORIGINAL INVOICE FOR THE PURCHASE OF PRODUCTS FALLING UNDER THE WARRANTY.

CLASS	CORROSION LEVEL	ENVIRONMENTAL EXAMPLE (INFORMATION)
C 1	Very low	-
C 2	Low	Areas with low levels of air pollution,rural areas
C 3	Moderate	Slightly industrial or urban areas,moderate level of pollution
C 4	High	Highly polluted industrial areas or coastal areas with moderate salinity
C 5-I	Very high (industrial)	Highly industrial areas with high humidity and aggressive atmosphere
C 5-M	Very high (maritime)	Coastal areas with high salinity

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TRANSPORTATION AND STORAGE

1. During storage, the products must be protected from sudden changes in air humidity and temperatures that can cause condensation of water vapor. The material must be stored in dry spaces with air circulation.
2. During storage, the distance to the floor must be at least 20cm.
3. If there is a need to store the sheets in an open space for a short time, during the assembly work, the product must be tilted lengthwise and the moisture must be removed.

INSTALLATION AND MAINTENANCE

1. You must take care that the equipment used for assembly is in good working order and does not cause damage to the material,
2. It is recommended to periodically wash the surface to maintain the appearance and optimal resistance of the product. Surfaces that are not washed naturally, it is recommended to be washed at least once a year. The buyer is obliged to document the maintenance

DEALER: _____
(company denomination, place of business, first and last name of the representative, signature and stamp)

BENEFICIARY: _____
(first and last name, address, stamp or personal identification number)

INVOICE: _____ FITTER: _____

DATE OF INSTALLATION: _____ SIGNATURE OF THE BENEFICIARY: _____

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