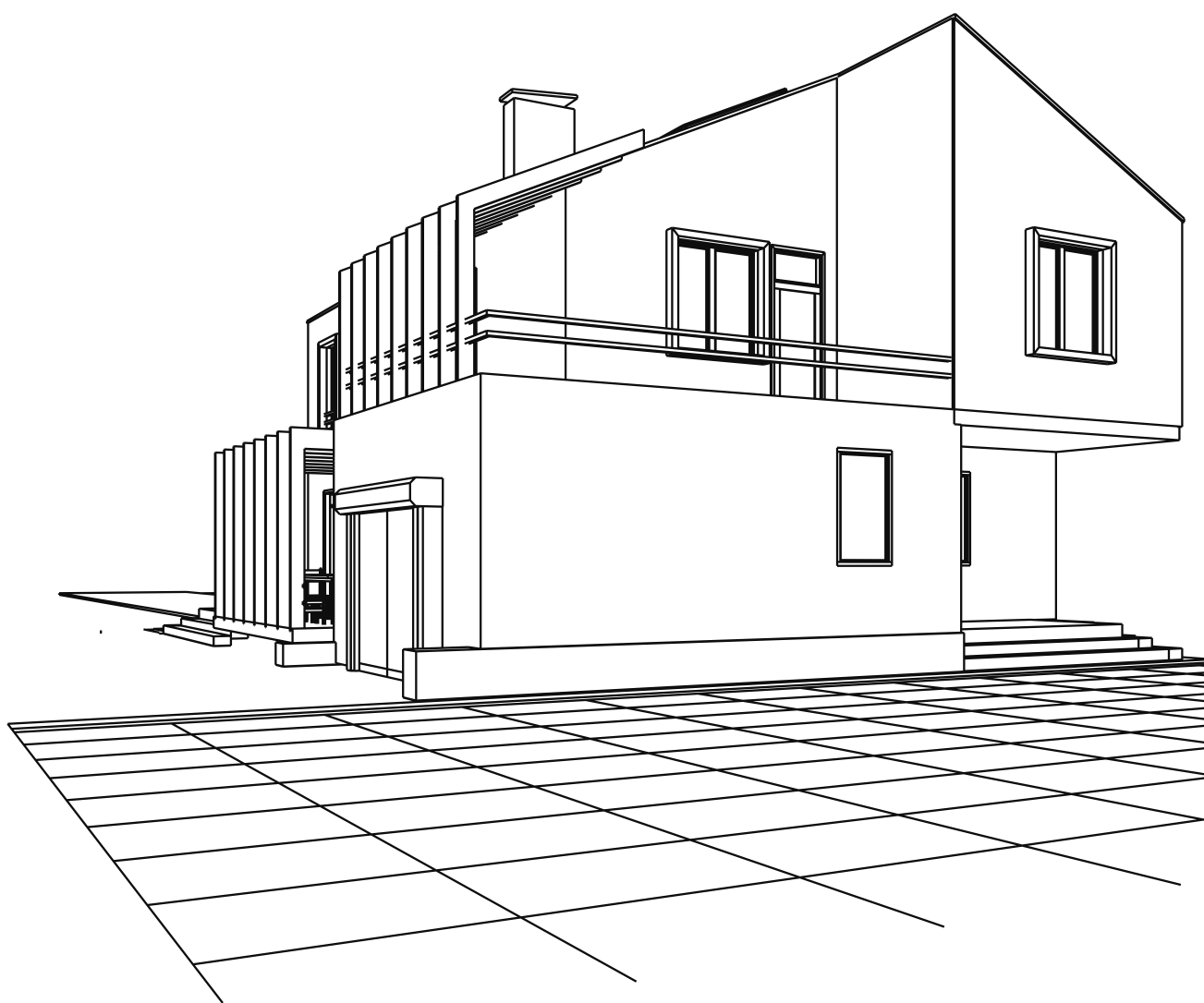


WARRANTY CERTIFICATE

Window sills



WARRANTY CERTIFICATE

Bravo International Ro SRL grants the following warranty terms regarding the Technical and Aesthetic Characteristics for the Window sills



This guarantee certificate is drawn up and acts in accordance with OUG 140/2021 regarding certain aspects related to contracts for the sale of goods, Ordinance no. 21/ 1992 on consumer protection and Law 296/ 2004 republished in 2008 on the Consumer Code in accordance with the current standards:

Procedure for claiming and granting the guarantee

The claim for warranty in case of claimed defects of the purchased product must be made in writing, enclosing the valid warranty certificate and the purchase invoice. The written claim of non-conformity of the purchased product must be accompanied by the valid warranty certificate and the purchase invoice for the materials. The complained non-conformities must be ascertained by the project fitter, who will send to SC Bravo International Ro SRL (hereinafter BRAVO) the complaint form made available to the complainant by BRAVO.

If the documentation submitted shows that all warranty conditions have been met, BRAVO will send a representative who will determine within 15 days what action, if any, to be taken. and the deadlines for their implementation. To this end, the complainant undertakes to allow representatives of BRAVO access to the products that are the subject of the complaint for verification, repair or replacement purposes.

The complaint should be addressed to: Bravo International Ro SRL, Str. Muncii, nr. 55, Fundulea City, Călărași County, 915200, Romania, Tel.: 004 0374 202 406, Fax: 004 0374 202 407, www.bravo-europa.eu, office@bravo.eu, stating: name, address and telephone number of the owner, proof of purchase and date of purchase, nature of the non-compliance and date it was discovered.

Warranty repair methods.

The following remedies are exclusively granted under this Warranty at BRAVO's sole option: a) repainting of the Products; or b) reimbursement of the cost of repainting or replacement by the Buyer; or c) free replacement of the products (but not their installation).

Bravo's liability is limited by the invoice value of the products from which a depreciation of:

- 9% of the invoice value per year for products with a 10-year warranty Repainting or replacement, carried out under Warranty, does not in any case extend the original Warranty period granted to the original products. BRAVO shall in no event be liable for any costs claimed by third parties who have or will intervene on the products to remedy their defects, unless specifically authorized in writing by BRAVO prior to the performance of any such work.

Conditions for granting the warranty.

BRAVO grants a technical warranty for perforation of material due to corrosion if:

- the products sold have been transported, stored and used in accordance with the "Instructions for transport, storage and use".
- the products have been assembled and exposed under normal environmental conditions according to the "Assembly Principles" on the reverse side
- products for which defects or deformations have occurred in normal operation, from category:
 - visible defects reported on receipt of the goods
 - paint coating defects (cracks, cracks, peeling) which are apparent on visual inspection and which did not occur during handling, installation, use and maintenance of the products (hidden defect).

BRAVO grants Aesthetic warranty for:

- defects resulting from discoloration or uneven color change between surfaces that are equally exposed to UV radiation, for products of the same lot. *
- adhesion of the paint film to the substrate and the appearance of micro-cracks in the paint film.

The aesthetic warranty is granted in accordance with the warranty provided by the supplier as follows:

- during the first 5 years of the product's life there will be no colour variations greater than 8 Delta units and no gloss retention greater than or equal to 15%.
- products that have been exposed to normal environmental factors, but not less than 3 km from the coastline and altitudes above 900 metres.

The warranty is given according to the corrosion class of the area where the products are installed, classified and described in EN ISO 12944-2:1998:

CLASS	CORROSION LEVEL	ENVIRONMENTAL EXAMPLE (INFORMATIVE)
C 1	Very low	-
C 2	Low	Low air pollution areas, rural areas
C 3	Moderate	Light industrial or urban areas, moderate pollution level
C 4	High	High pollution industrial areas or coastal areas with moderate salinity
C 5-I	Very high (industrial)	Highly industrial areas with high humidity and aggressive atmosphere
C 5-M	Very high (industrial)	Coastal areas with high salinity level

THIS WARRANTY CERTIFICATE IS VALID ONLY: COMPLETED, SIGNED AND STAMPED BY THE PARTNER, THE ROOFER AND BENEFICIARY, IN ORIGINAL, ALONG WITH THE ORIGINAL PURCHASE INVOICE OF THE PRODUCTS THAT ARE THE SUBJECT OF THE WARRANTY

The warranty offered strictly refers to the products sold and does not cover the warranty for good execution as well as the detection and remedy of defects resulting from faulty assembly

Warranty exclusion conditions. BRAVO does not provide a guarantee for:

1. accessories other than the original ones recommended and supplied by SC Bravo International Ro SRL are used for assembly.
2. products with mechanical or other deformations resulting from transport, storage, handling and faulty use of BRAVO products, all of which do not comply with the "Transport Instructions, storage and use" on the back.
3. products with deformations or defects resulting from faulty assembly, not in accordance with the "Assembly Principles".
4. the products for which defects and deformations appeared from the category:
 - a - deformations resulting from contact of the products with corrosion agents (acids, animal/bird droppings, earth, copper, wet concrete, mortar, paint, etc.) or with aggressive environments (air with a rich salt content, proximity to a heat source, etc.).
 - b - deformations resulting from storing the products for a long period of time in improper conditions, respectively in unventilated, uncovered spaces, or in permanent and prolonged contact with the water.
 - c - the deformations or defects resulting from cutting the products with an abrasive disc or other cutting tools that produce local heating of the processed product and/or molten metal particles.
 - d - the visible defects of the claimed products after their reception on site.
 - e - defects caused by not removing the residues from the products, following the assembly work.
 - f - discoloration, color variations or color stability between the painted areas and the rest of the product surfaces that have been treated with touch-up paint.

The warranty period starts from the date of delivery of the products and is conditioned by installation within 3 months.

Transport, storage and use instructions for Window sills

Transport and storage

Are transported on wooden pallets to avoid bending and knocking. Store in dry and ventilated spaces, protected from the sun and moisture, away from substances aggressive (eg acids).

Are stored on wooden pallets. Pallets must be covered, but at the same time ensuring air circulation to prevent condensation. Storage outside must be temporary, for a maximum period of 72 hours.

Cutting

Special tinsmithing tools (electric or manual scissors) will be used. Cutting with the angle grinder (flex) is strictly prohibited. The abrasive disc produces excessive heating of the material, burns protective layers and molten metal particles damage the paint. If hot metal particles become embedded in the panel paint, rust will form over time.

Cleaning up after cutting

The iron filings resulting from cutting are removed with a soft brush. Touch-up paint is used for pre-painted products to cover accidental scratches and protect chipped areas. Do not use on large surfaces, as color differences may occur.

DISTRIBUTOR: _____
(company name, place of work, name and surname of representative, signature and stamp)

BENEFICIARY: _____
(name and surname, address, stamp or CNP)

INVOICE: _____ ROOFER: _____

ASSEMBLY COMPLETION DATE: _____ BENEFICIARY SIGNATURE: _____

THIS WARRANTY CERTIFICATE IS VALID ONLY: COMPLETED, SIGNED AND STAMPED BY THE PARTNER, THE ROOFER AND BENEFICIARY,
IN ORIGINAL, ALONG WITH THE ORIGINAL PURCHASE INVOICE OF THE PRODUCTS THAT ARE THE SUBJECT OF THE WARRANTY